

SCA Compliance Hotline

You are an important part of the success of your facility's compliance program.

At SCA, we believe it is extremely important that all teammates are able to ask questions and discuss issues without fear of retaliation. In fact, we believe this is vital to the effectiveness of your compliance program. SCA teammates are encouraged to communicate openly and honestly with each other and their supervisor(s) regarding any concerns they may have. We want you to feel comfortable asking questions about policies you do not understand and reporting suspected violations of law or internal policy to your supervisor or other member of management.

For HR-related issues, teammates are encouraged to use the Conflict **Resolution Process** outlined in your Teammate Handbook. Our policies prohibit retaliation against a teammate who raises a concern in good faith. However, if you feel uncomfortable discussing an issue with your supervisor or another manager and have not been able to resolve an issue to your satisfaction through other channels, teammates in SCA's Human Resources and Compliance Departments are available to help you. Contact information is located in the Standards of Business Conduct and on the Compliance homepage on OSCAR.

For all other issues and when in doubt, we encourage you to call SCA's Compliance Hotline which operates 24 hours a day, seven days a week and is staffed by an independent company with no other relationship to your facility or SCA. The Hotline is intended to supplement, not replace, other channels for communicating questions and concerns within your facility and SCA and should be used when you have exhausted other avenues of communication or are uncomfortable with disclosing your identity. Your call will not be recorded or traced, and your anonymity will be protected up to the limits of the law. All reports received by the Hotline will be investigated, and appropriate corrective actions will be taken where warranted.

866-842-1364

You may also reach SCA's Compliance Department by letter or fax at:

Surgical Care Affiliates
Compliance Department
569 Brookwood Village, Suite 901
Birmingham, AL 35209
Fax 205-439-4938

